

TIMES HIGHER EDUCATION STUDENT EXPERIENCE SURVEY

Rank 2010	Rank 2009	University	Overall score	Respondents	Weighting 2								1.5							1					I would recommend my university to a friend	
					High-quality staff/lectures	Helpful/interested staff	Well-structured courses	Good social life	Good community atmosphere	Good extracurricular activities/societies	Good environment on campus/around university	High-quality facilities	Personal requirements catered for	Good student union	Good support/welfare	Good personal relationship with teaching staff	Centralised/convenient facilities	Good industry connections	Good accommodation	Good security	Cheap shop/bar/amenities	Tuition in small groups	Good library and library opening hours	Fair workload		Good sports facilities
79	70	Canterbury Christ Church University	72.06	101	5.8	5.8	5.4	5.3	5.6	5.1	5.8	5.7	5.0	4.6	5.3	5.7	5.3	4.8	4.9	5.4	4.5	5.1	5.8	5.3	5.1	5.7
80	86	University of Hertfordshire	72.05	153	5.3	5.6	5.4	5.2	5.0	5.2	5.4	5.7	5.0	5.2	5.2	5.5	5.3	5.4	5.1	5.3	4.3	5.1	6.2	5.2	6.0	5.4
81	84	Coventry University	71.78	113	5.4	5.6	5.3	5.5	5.3	5.2	5.4	5.4	5.1	4.9	5.3	5.4	5.7	5.2	5.0	5.2	4.8	5.0	6.1	5.3	5.5	5.3
82	94	Liverpool John Moores University	71.65	106	5.6	5.7	5.4	5.5	5.5	4.6	5.6	5.4	5.3	4.8	5.2	5.8	5.1	5.1	5.0	5.4	4.5	5.1	6.2	5.4	4.6	5.6
83	43	Queen's University Belfast	71.12	119	5.4	5.1	5.3	5.5	5.3	5.4	5.4	5.5	5.1	5.4	5.2	5.4	5.5	5.1	5.1	5.2	4.5	4.9	5.5	5.1	5.4	5.6
84	74	University of Glamorgan	71.09	102	5.7	5.7	5.5	5.1	5.3	4.8	5.6	5.5	5.3	4.3	5.3	5.8	5.2	5.1	4.9	4.9	4.5	5.3	5.7	5.4	4.9	5.7
85*	72*	University of Wales Institute, Cardiff	70.89	31	5.8	5.9	5.5	5.5	5.5	4.6	5.5	5.2	5.1	4.5	5.3	5.8	4.7	5.3	4.6	5.0	4.5	5.2	5.2	5.3	5.7	5.5
86*	-	School of Oriental and African Studies	70.81	32	6.3	5.6	5.3	5.0	5.7	5.2	5.8	5.0	5.3	5.4	5.0	5.4	5.1	4.8	4.6	5.3	4.5	5.3	5.6	5.5	3.2	6.2
87	82	Oxford Brookes University	70.72	122	5.5	5.5	5.3	5.5	5.2	5.2	5.6	5.2	5.1	4.7	5.4	5.5	4.9	5.1	5.0	5.3	4.4	4.8	5.7	5.3	5.2	5.6
88	63	Bath Spa University	70.65	74	5.8	5.8	5.4	5.0	5.4	4.7	6.0	5.1	5.4	4.5	5.3	5.8	4.6	5.1	5.0	5.3	4.6	5.1	5.5	5.5	4.1	5.7
89	57	Glasgow Caledonian University	70.59	106	5.6	5.6	5.3	4.9	5.3	5.2	5.8	5.7	5.4	2.7	5.4	5.7	6.0	5.3	4.7	5.4	3.2	5.2	5.8	5.5	5.4	5.8
90*	95*	Goldsmiths, University of London	70.13	33	5.9	5.4	5.3	5.3	5.4	5.1	5.2	5.3	5.1	4.8	5.2	5.4	5.4	4.7	4.8	5.3	4.7	5.2	5.6	5.4	4.4	5.7
91	83	University of Ulster	70.06	105	5.5	5.3	5.3	5.0	5.2	5.1	5.5	5.5	5.2	4.2	5.3	5.5	5.1	5.1	4.7	5.6	4.3	4.8	6.0	5.2	5.7	5.5
92	89	London School of Economics	69.57	73	5.6	5.3	5.5	4.8	4.6	5.0	5.2	5.2	5.2	4.5	5.0	5.2	5.7	6.3	5.2	5.6	4.7	4.8	6.4	4.9	3.5	5.6
93*	-	Liverpool Hope University	69.30	30	5.3	5.5	4.7	5.1	5.4	4.6	5.7	5.3	5.2	3.8	5.5	5.7	5.5	4.8	5.3	5.6	3.6	5.0	5.7	5.5	5.0	5.1
94	93	University of Wolverhampton	69.19	105	5.5	5.6	5.4	5.0	4.9	4.7	5.5	5.4	5.1	4.0	5.2	5.6	5.5	4.9	4.9	5.5	3.7	4.8	5.9	5.5	5.1	5.1
95	77	Manchester Metropolitan University	68.90	174	5.2	5.4	4.9	5.6	5.2	5.0	5.4	5.1	5.0	4.4	5.2	5.4	5.4	5.0	5.1	4.5	4.9	5.7	5.1	4.8	5.3	5.3
96	-	University of the West of Scotland	68.88	58	5.7	5.6	5.4	5.0	5.2	4.6	5.3	4.9	5.4	4.8	5.3	5.5	5.1	5.2	4.3	4.9	5.0	5.0	5.5	5.5	4.1	5.5
97	85	University of Brighton	68.43	129	5.5	5.6	5.2	5.4	5.3	4.9	5.2	5.0	5.0	4.4	5.2	5.6	4.6	5.1	4.7	5.0	3.8	5.1	5.7	5.3	4.9	5.5
98	96	Edinburgh Napier University	68.33	101	5.6	5.8	5.5	5.0	5.1	4.9	5.4	5.2	5.1	3.7	5.2	5.8	4.8	5.1	4.0	5.4	4.0	5.1	5.7	5.6	4.0	5.6
99	80	Kingston University	68.08	128	5.3	5.5	5.2	5.2	4.9	4.9	5.3	5.3	5.0	4.7	5.1	5.4	5.0	4.9	4.8	5.3	4.6	4.8	5.9	5.2	4.0	5.1
100	88*	Queen Margaret University	67.92	61	5.6	5.4	4.9	4.5	4.9	4.7	5.7	5.6	5.0	3.8	5.2	5.4	4.7	4.8	5.2	5.5	4.0	5.1	5.6	5.6	5.2	5.2
101	99	University of Greenwich	67.83	102	5.5	5.5	5.2	4.7	4.9	4.6	5.3	5.1	5.0	4.5	5.0	5.7	5.1	5.0	4.6	5.1	4.6	4.9	6.1	5.5	4.6	5.2
102	87*	University of Bedfordshire	67.59	78	5.4	5.4	5.2	4.8	4.9	4.9	5.3	5.2	5.2	4.4	5.1	5.5	5.1	5.1	4.7	5.0	3.9	4.6	5.6	5.4	4.9	5.3
103	90*	Royal Veterinary College	67.19	66	5.9	5.8	5.2	4.5	4.9	4.9	5.3	5.4	4.8	4.1	5.0	5.2	4.3	4.9	4.9	5.9	3.8	5.1	5.9	4.6	3.8	5.5
104	91	Anglia Ruskin University	65.48	67	5.3	5.6	5.1	4.5	4.8	4.6	4.9	5.0	4.9	4.2	5.1	5.8	4.9	4.7	4.5	5.2	4.1	5.1	5.6	5.3	4.3	4.7
105	92	Birmingham City University	65.08	103	5.5	5.6	5.2	4.7	4.9	4.2	5.1	5.1	4.8	4.3	4.9	5.7	4.5	5.0	4.3	5.2	3.7	4.8	5.8	5.2	3.8	5.4
106	78*	University of Northampton	64.76	54	5.3	5.5	5.1	4.4	4.6	4.2	5.2	4.9	5.0	4.3	4.7	5.6	5.0	4.8	4.5	4.8	4.3	5.0	5.7	5.2	4.2	5.2
107	100*	University of the Arts London	64.16	102	5.3	5.5	4.7	4.8	4.6	4.3	4.8	4.9	4.9	4.6	4.7	5.5	4.5	5.5	4.2	5.3	4.5	5.0	5.7	5.3	3.2	5.5
108	97*	London South Bank University	62.82	62	5.2	5.2	5.1	4.4	4.3	4.1	4.6	4.7	4.9	3.8	4.7	5.3	5.3	4.9	4.3	5.4	4.1	4.8	5.5	5.4	4.6	4.9
109	103*	London Metropolitan University	62.69	74	5.4	5.2	5.1	4.5	4.5	4.1	4.6	4.6	4.6	4.3	4.5	5.7	5.0	4.4	4.1	5.6	3.7	4.6	5.4	5.5	4.6	4.2
110	98*	City University London	62.17	69	5.2	5.1	5.1	4.1	4.2	4.3	4.8	4.9	4.6	4.5	4.5	5.0	5.1	5.6	4.2	5.0	3.9	4.3	5.6	4.8	4.3	5.0
111	101	Middlesex University	61.84	70	5.1	5.2	4.7	4.4	4.6	4.1	4.9	5.0	4.8	4.5	4.5	5.3	4.6	4.6	4.2	4.9	3.6	4.8	5.0	5.0	4.6	4.7
112	104*	University of East London	61.18	68	5.3	5.3	5.0	3.9	4.2	4.1	4.8	5.0	4.6	3.9	4.6	5.4	4.4	4.5	4.7	4.9	4.0	4.4	6.2	5.4	3.7	4.7
113	102	University of Westminster	60.35	101	5.0	5.1	4.9	4.3	4.3	4.1	4.9	4.7	4.5	4.2	4.4	5.0	4.9	4.5	4.3	5.2	4.0	4.4	5.4	4.7	4.3	4.6
		Average scores	74.27		5.7	5.7	5.5	5.5	5.5	5.4	5.8	5.6	5.3	5.0	5.4	5.6	5.5	5.2	5.1	5.5	4.7	5.2	5.9	5.4	5.2	5.8

Note: Each university's score has been indexed to give a percentage of the maximum attainable score. For each of the 21 attributes, students were given a seven-point scale and were asked how strongly they agreed or disagreed with the following statement: "Based on your experience, how strongly do you agree that your university offers the following?" Only universities with more than 30 ratings are included in the final analysis. * Denotes a small sample size (between 30 and 50)